

Privacy Policy

Marin County Federal Credit Union is committed to protecting the privacy of each member's financial records consistent with state and federal laws. Marin County FCU will take prudent and reasonable measure to safeguard the accuracy and privacy of all member information including information used while conducting business via the Internet, ATM networks, telephone, the US mail, and other means of communication. As a result, we have adopted the following Privacy Notice in order to better serve you, our valued member. We are required by law to give you this Privacy Notice. It describes our policies and protects your privacy and enables us to share information in order to provide you with competitive products and services.

Information we collect about you

We gather information from a variety of sources to keep you informed about the many financial services, products and benefits available to you. For example, we collect information from the following sources:

- Applications or other forms we receive from you
- Your transactions with us or others
- Consumer reporting agencies

We may disclose all of the information we collect as described above, as permitted by law.

Disclosure of information to parties that provide service to us

We may disclose all of the information we collect, as described above, to companies that perform marketing services on our behalf or to other financial institutions with which we have joint marketing agreements so that we may provide members competitive products. We may also disclose nonpublic personal information about you under circumstances as permitted or required by law. These disclosures typically include information to process transactions on your behalf, conduct the operations of the credit union, or protect the security of our financial records. You have the right to opt out of this disclosure by calling 415/ 499-9780 and speaking to a Member Service Representative during business hours.

Confidentiality and Security

We restrict access to nonpublic personal information about you to those employees who need to know that information to provide products and services to you. We maintain physical, electronic, and procedural safeguards that comply with federal regulations to guard your nonpublic personal information.

What members can do to help:

Marin County FCU is committed to protecting the privacy of its members. You can help by following these simple guidelines:

- Protect your account numbers, card numbers, PINs and passwords. Never keep your PIN with your ATM/debit or credit card.
- Use caution when disclosing your account number, Social Security number, etc. to other persons. If someone claims to be calling on behalf of the credit union and asks for your account number, you should beware. Official credit union staff will have access to your information and will not need to ask for it.
- Keep your information current. It is important that we have current information on how to reach you. If we detect potentially fraudulent or unauthorized activity or use of an account, we will attempt to contact you immediately. If your address or phone number changes, please let us know.

Let us know if you have questions. Please do not hesitate to call us — we are here to serve you!

Marin County
Federal Credit Union

415/ 499-9780

MarinCU.org

